

We're here to help



SPIR!T
HEALTHCARE

SEEING THE DIFFERENCE

Finding the right treatment can help you better self-manage your diabetes. We want to share a story with you to show the difference it can make.

THE SITUATION

A boy of 7 years old with type 1 diabetes injects insulin multiple times a day, but due to the pain of the wide needles he was using he would not do the injections himself.

SPIRIT'S RESPONSE

His parents contacted us on our 24/7 telephone line where healthcare professionals and individual users can speak to us (a real person every time!) at any time of the day or night. When we received the call we responded straight away by sending out a box of Insupen 33G 4mm needles which are designed to cause less pain as it has a thinner gauge (width)¹.

"Thank you so much, we received the box of pen needles on Tuesday morning and he started using them straight away. He has started injecting himself on his legs, but to me that speaks volumes about the product".

THE RESULTS

A now happier boy gained back some independence by having the confidence to manage his insulin injections better. We are proud to be making a difference to peoples' lives and health every day.

"My son has already started telling everyone about his new needles, and telling everyone that they do not hurt. My son has started doing his own injections as he prefers the Insupen needles. It gives him back some of his independence, and he will not do his own with the previous brand. It does not just boil down to mm length of the pen needle, as it is the gauge that also matters."

We deliver results with an approach we call **'Refreshing Healthcare'**.



We always like to hear of your experiences. If you'd like to tell us a story, give us some feedback, or anything else, then give us a call or send us an email.



24/7 NON-AUTOMATED FREE SUPPORT

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References

1.Lars, A. et al. (2006). Pain following controlled cutaneous insertion of needles with different diameters. Somatosensory and motor research. 23 (1/2), pp37-43.