

# We're here to help you



## **PATIENT STORY.....**

We wanted to share with you a patient story to outline how finding the right treatment option for you can improve your own management of diabetes.

A boy of 7 years old has type 1 diabetes and uses insulin injections multiple times a day, but his parents had struggled with running out of needles before the new prescription was issued. His father contacted Spirit to help resolve this issue:

*“Thank you so much, we received the box of pen needles on Tuesday morning and they instantly got us out of a jam. We started using them straight away and my little boy says thank you. They actually do not hurt as much as the ones he has been using. By today he has started injecting himself on his leg areas, but to me that speaks volumes about the product.”*



He went on to say in a separate conversation:

*“My son has already started telling everyone about his new needles, and telling everyone that they do not hurt. He went as far as injecting himself before dinner in front of my family and friends. My son has started doing his own injections as he prefers the Insupen needles. It gives him back some of his independence, and he will not do his own with the previous brand. It does not just boil down to mm length of the pen needle, as it is the gauge that also matters.”*



We always like to hear of your experiences. If you'd like to tell us a story, give us some feedback, or anything else, then give us a call or send us an email.

24/7 NON-AUTOMATED FREE SUPPORT  
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